

Highlights Report OCO



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Responses:**223 of 278****Response Rate:****80%**

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score		75	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Say	Overall, I am satisfied with my job	75	14	11	75%	+3	0	-2	-1
	I am proud to work in my agency	82	13		82%	+6 ↑	+4	-2	+2
	I would recommend my agency as a good place to work	74	13	12	74%	+17 ↑	+3	+1	+3
	I believe strongly in the purpose and objectives of my agency	93			93%	+5 ↑	+7 ↑	+4	+3
Stay	I feel a strong personal attachment to my agency	61	26	13	61%	+9 ↑	-2	-5 ↓	-3
	I feel committed to my agency's goals	90	9		90%	+9 ↑	+4	+2	+2
Strive	I suggest ideas to improve our way of doing things	86	12		86%	-4	0	-3	-3
	I am happy to go the 'extra mile' at work when required	90	8		90%	+1	-1	-3	-2
	I work beyond what is required in my job to help my agency achieve its objectives	77	18		77%	0	-4	-4	-5 ↓
	My agency really inspires me to do my best work every day	63	26	11	63%	+6 ↑	+3	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score		79	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	83	11	83%	+2	+3	+3	+3
	My supervisor can deliver difficult advice whilst maintaining relationships	83	11	83%	+1	+3	+4	+4
	My supervisor invites a range of views, including those different to their own	87	8	87%	+4	+5 ↑	+3	+4
	My supervisor encourages my team to regularly review and improve our work	85	11	85%	+4	+3	+4	+4
	My supervisor is invested in my development	81	11 9	81%	+8 ↑	+3	+3	+3
	My supervisor ensures that my workgroup delivers on what we are responsible for	91		91%	+5 ↑	+3	+3	+4
Other similar questions								
	My supervisor provides me with helpful feedback to improve my performance	78	13 9	78%	-2	-1	+1	0
	My immediate supervisor encourages me	83	11	83%	+7 ↑	+6 ↑	+6 ↑	+6 ↑
	My supervisor actively ensures that everyone can be included in workplace activities	85	11	85%	0	+1	+2	+2
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	84	11	84%	-	+3	+3	+3
Key		↑ At least 5 percentage points greater than comparator			↓ At least 5 percentage points less than comparator			Positive Neutral Negative <div> <div></div> <div></div> <div></div> </div>

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

Your SES Manager Leadership Index score	71	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
				+3	+1	-1	0

SES Manager	My SES manager clearly articulates the direction and priorities for our area	71	19	10	71%	+9 ↑	+1	0	+1
	My SES manager presents convincing arguments and persuades others towards an outcome	64	27	9	64%	+4	+1	-4	-1
	My SES manager promotes cooperation within and between agencies	78	18		78%	+11 ↑	+10 ↑	+5 ↑	+9 ↑
	My SES manager encourages innovation and creativity	70	21	9	70%	+7 ↑	+4	+1	+2
	My SES manager creates an environment that enables us to deliver our best	68	21	11	68%	+9 ↑	+3	-1	+1
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	78	20		78%	+8 ↑	+3	-1	+1

Other similar questions

	In my agency, the SES work as a team	57	25	18	57%	+5 ↑	+1	+2	+3
	In my agency, the SES clearly articulate the direction and priorities for our agency	63	18	19	63%	+7 ↑	-2	-2	-1
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	64	28	7	64%	+7 ↑	-3	-8 ↓	-5 ↓

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Your Communication Index score	67	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
				0	-2	-2	-2

Communication	My supervisor communicates effectively	84	7	9	84%	+2	+3	+3	+4
	My SES manager communicates effectively	71	19	10	71%	+5	+1	-2	+1
	Internal communication within my agency is effective	51	19	30	51%	+5	-7	-7	-5

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	65	17	19	65%	-1	-3	-6	-4
	Staff are consulted about change at work	46	32	22	46%	+3	-5	-5	-5
	Change is managed well in my agency	34	28	37	34%	+12	-9	-8	-8

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative

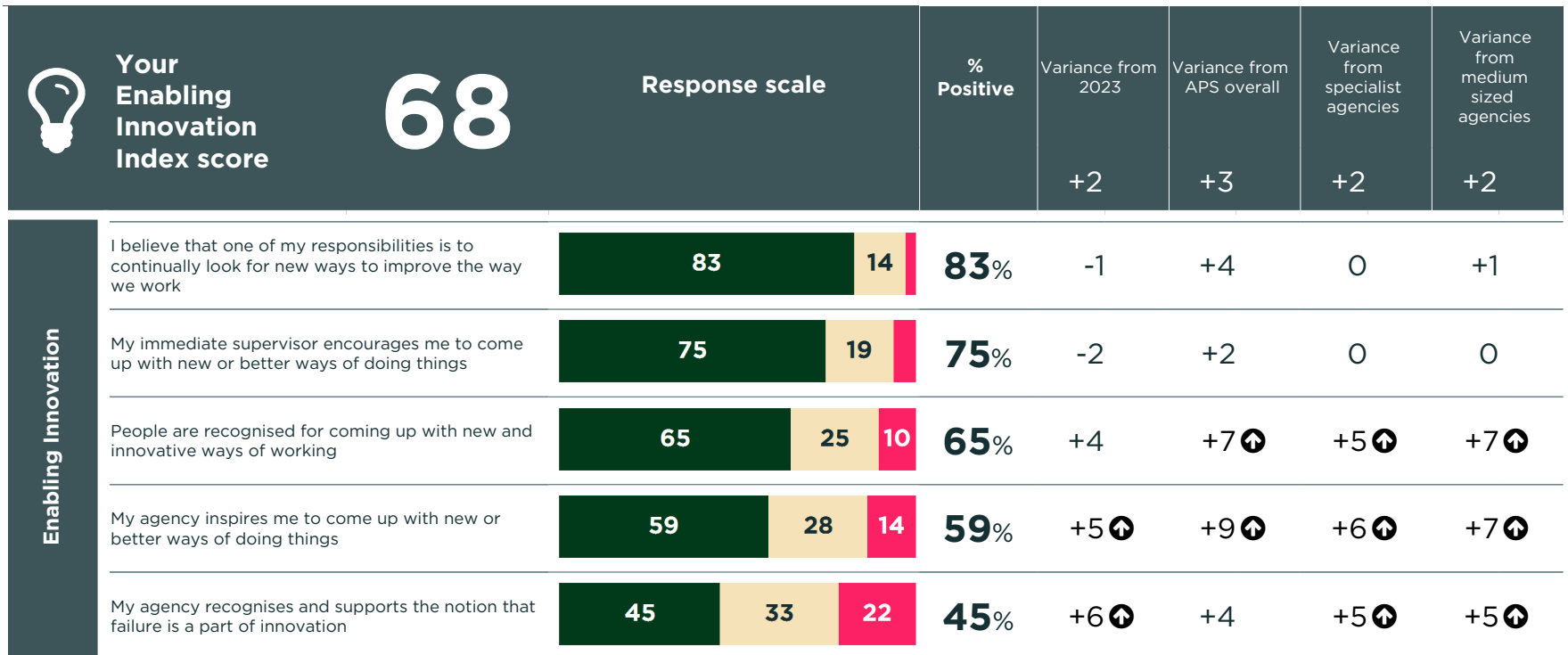


Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.



Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

Your Wellbeing Policies and Support Index score				69	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
							0	-1	-3	-1
Wellbeing Policies and Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	62	24	14	62%	-3	-6⬇️	-8⬇️	-6⬇️	
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	57	28	15	57%	-6⬇️	-9⬇️	-13⬇️	-11⬇️	
	My agency does a good job of promoting health and wellbeing	58	24	17	58%	-6⬇️	-8⬇️	-10⬇️	-9⬇️	
	I think my agency cares about my health and wellbeing	71	16	13	71%	+4	+7⬆️	+1	+4	
	I believe my immediate supervisor cares about my health and wellbeing	90			90%	-1	+3	+2	+2	
Other similar questions										
Wellbeing	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	76	12	13	76%	-	+1	0	+1	
	The people in my workgroup are able to bring up problems and tough issues	84	10		84%	-	+4	+2	+2	
	I receive the respect I deserve from my colleagues at work	85	12		85%	+2	+3	+2	+4	
	My agency supports and actively promotes an inclusive workplace culture	85	10		85%	+2	+4	+5⬆️	+6⬆️	
<div>Key</div> <div><div>⬆️</div>At least 5 percentage points greater than comparator</div> <div><div>⬇️</div>At least 5 percentage points less than comparator</div> <div>Positive</div> <div>Neutral</div> <div>Negative</div>										

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In general, would you say that your health is:						
Excellent	<div></div>	6%	+1	-5⬇	-6⬇	-5⬇
Very good	<div></div>	38%	-3	+4	+1	+2
Good	<div></div>	45%	+7⬆	+7⬆	+8⬆	+7⬆
Fair	<div></div>	9%	-3	-5⬇	-3	-3
Poor	<div></div>	2%	-2	-1	0	-1
What best describes your current workload?						
Well above capacity - too much work	<div></div>	26%	+1	+4	+4	+3
Slightly above capacity - lots of work to do	<div></div>	44%	0	+4	+4	+4
At capacity - about the right amount of work to do	<div></div>	24%	-2	-7⬇	-6⬇	-5⬇
Slightly below capacity - available for more work	<div></div>	6%	+1	0	-1	0
Well below capacity - not enough work		0%	0	-1	-1	-1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
How often do you find your work stressful?						
Always	<div></div>	3%	-1	-2	-1	-1
Often	<div></div>	24%	+3	-1	+1	+1
Sometimes	<div></div>	57%	+8	+7	+6	+6
Rarely	<div></div>	16%	-10	-3	-5	-4
Never		0%	0	-1	-2	-1
To what extent is your work emotionally demanding?						
To a very large extent	<div></div>	7%	-3	-1	+1	0
To a large extent	<div></div>	24%	+2	+3	+6	+5
Somewhat	<div></div>	43%	+4	+5	+6	+5
To a small extent	<div></div>	19%	-5	-5	-8	-7
To a very small extent	<div></div>	7%	+1	-2	-4	-3
I feel burned out by my work						
Strongly agree	<div></div>	7%	-1	-1	0	-1
Agree	<div></div>	19%	0	-4	-3	-3
Neither agree nor disagree	<div></div>	37%	-2	+5	+7	+7
Disagree	<div></div>	34%	+3	+4	+1	+2
Strongly disagree	<div></div>	3%	0	-4	-6	-5

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Flexible work



The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	<div><div>86</div><div>7</div></div>	86%	+1	+4	-1	+1
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time	<div><div></div></div>	19%	-4	+6 ↑	+6 ↑	+7 ↑
Flexible hours of work	<div><div></div></div>	31%	-5 ↓	+5 ↑	-2	+3
Compressed work week	<div><div></div></div>	0%	0	-4	-3	-4
Job sharing	<div><div></div></div>	0%	0	0	0	0
Working away from the office/working from home	<div><div></div></div>	81%	+2	+19 ↑	+10 ↑	+12 ↑
None of the above	<div><div></div></div>	7%	-2	-17 ↓	-11 ↓	-12 ↓
Working away from the office						
None of the time	<div><div></div></div>	19%	-	-19 ↓	-10 ↓	-12 ↓
All of the time	<div><div></div></div>	8%	-	+2	+1	-1
Some of the time as a regular arrangement	<div><div></div></div>	61%	-	+14 ↑	+9 ↑	+11 ↑
Only on an irregular basis	<div><div></div></div>	12%	-	+3	-1	+1
Did not disclose their arrangement	<div><div></div></div>	0%	-	0	0	0

Key


At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Working in the APS

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am supported to use my expertise to provide frank and fearless advice	<div><div>73</div><div>14</div><div>13</div></div>	73%	-	+8 ↑	+6 ↑	+8 ↑
The people in my workgroup demonstrate stewardship	<div><div>80</div><div>15</div><div></div></div>	80%	-	+3	0	0
The culture in my agency supports people to act with integrity	<div><div>83</div><div>11</div><div></div></div>	83%	-	+7 ↑	+4	+6 ↑
I believe strongly in the purpose and objectives of the APS	<div><div>95</div><div></div><div></div></div>	95%	+6 ↑	+8 ↑	+9 ↑	+8 ↑
I feel a strong personal attachment to the APS	<div><div>71</div><div>23</div><div></div></div>	71%	+5 ↑	+6 ↑	+11 ↑	+9 ↑
My workgroup considers the people and businesses affected by what we do	<div><div>90</div><div></div><div></div></div>	90%	-	+5 ↑	+2	+3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Job satisfaction

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am satisfied with the recognition I receive for doing a good job	69 16 15	69%	-2	0	-3	-1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	52 22 26	52%	+10⬆	-11⬇	-12⬇	-12⬇
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	85 7 8	85%	+2	+3	0	+2
I am satisfied with the stability and security of my job	74 10 16	74%	+1	-11⬇	-8⬇	-8⬇

Clarity and autonomy

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	93 1 1	93%	-3	0	-1	-1
I am clear what my duties and responsibilities are	84 13 1	84%	+7⬆	+4	+4	+6⬆
I have a choice in deciding how I do my work	76 19 1	76%	+5⬆	+11⬆	+1	+4
Where appropriate, I am able to take part in decisions that affect my job	70 16 13	70%	-4	-1	-4	-3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Performance

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent	<div><div></div></div>	25%	-3	-2	-5⬇️	-3
Very good	<div><div></div></div>	58%	+5⬆️	+4	+4	+3
Average	<div><div></div></div>	15%	-1	-1	+1	+1
Below average		0%	-1	-2	-1	-1
Well below average	<div><div></div></div>	1%	0	+1	+1	0

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	<div><div>82</div><div>11</div><div>7</div></div>	82%	+4	+3	0	+2
My workgroup has the tools and resources we need to perform well	<div><div>50</div><div>18</div><div>32</div></div>	50%	+7⬆️	-9⬇️	-9⬇️	-6⬇️
The people in my workgroup use time and resources efficiently	<div><div>87</div><div>9</div><div></div></div>	87%	+5⬆️	+11⬆️	+8⬆️	+11⬆️
My job gives me opportunities to utilise my skills	<div><div>83</div><div>9</div><div>8</div></div>	83%	+7⬆️	+3	0	+1
In the last 12 months, the formal learning I have accessed has improved my performance	<div><div>56</div><div>30</div><div>14</div></div>	56%	-	-2	-1	-1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Which of the following statements best reflects your current thoughts about working in your current position?						
I want to leave my position as soon as possible		8%	-7⬇️	-1	+1	0
I want to leave my position within the next 12 months		30%	+2	+7⬆️	+8⬆️	+8⬆️
I want to stay working in my position for the next one to two years		44%	+3	+7⬆️	+4	+4
I want to stay working in my position for at least the next three years		17%	+2	-13⬇️	-13⬇️	-11⬇️
What best describes your plans involved with leaving your current position?						
I am planning to retire		1%	-2	-4	-3	-2
I am pursuing another position within my agency		28%	+14⬆️	-16⬇️	0	-2
I am pursuing a position in another agency		49%	-11⬇️	+22⬆️	+13⬆️	+13⬆️
I am pursuing work outside the APS		5%	-4	-5⬇️	-9⬇️	-7⬇️
It is the end of my non-ongoing, casual or contracted employment		8%	+1	+5⬆️	+2	+2
Other		10%	+2	-3	-4	-4

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
I wish to pursue a promotion opportunity	25%	-	-	-	-
There are a lack of future career opportunities in my agency	9%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	9%	-	-	-	-
I am looking to further my skills in another area	8%	-	-	-	-
Senior leadership is of a poor quality	8%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination

Response scale

%

Variance from 2023

Variance from APS overall

Variance from specialist agencies

Variance from medium sized agencies

During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?

Yes	<div></div>	8%	0	-2	0	-1
No	<div></div>	92%	0	+2	0	+1

Did this discrimination occur in your current agency?

Yes	<div></div>	100%	+12 ⬆	+8 ⬆	+7 ⬆	+8 ⬆
No		0%	-12 ⬇	-8 ⬇	-7 ⬇	-8 ⬇

Basis for the discrimination that you experienced (3 highest responses):

Age	<div></div>	44%	-	-	-	-
Disability	<div></div>	25%	-	-	-	-
Caring responsibilities	<div></div>	25%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, have you been subjected to harassment or bullying in your current workplace?						
Yes	<div></div>	7%	0	-3	-1	-3
No	<div></div>	88%	+1	+4	+2	+4
Not sure	<div></div>	5%	-1	-1	0	0
Types of harassment or bullying experienced (3 highest responses):						
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)	<div></div>	54%	-	-	-	-
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)	<div></div>	38%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)	<div></div>	23%	-	-	-	-
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures	<div></div>	33%	+7⬆	-3	0	-4
It was reported by someone else	<div></div>	17%	+17⬆	+9⬆	+9⬆	+9⬆
I did not report the behaviour	<div></div>	50%	-23⬇	-7⬇	-10⬇	-5⬇

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?						
Yes	<div></div>	1%	0	-2	-2	-2
No	<div></div>	96%	0	+5	+4	+5
Not sure	<div></div>	2%	0	-2	-1	-2
Would prefer not to answer	<div></div>	1%	0	-1	-1	-1
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.					
It was reported by someone else	The data for this question has been hidden for anonymity reasons.					
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.					

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Demographics

How do you describe your gender?	Responses
Man or male	31%
Woman or female	63%
Non-binary	0%
I use a different term	1%
Prefer not to say	4%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	4%
No	96%

Do you have an ongoing disability?	Responses
Yes	20%
No	80%

Do you have carer responsibilities?	Responses
Yes	37%
No	63%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	20%
No	80%

Do you identify as culturally and linguistically diverse?	Responses
Yes	22%
No	78%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	74%
Australian Aboriginal and/or Torres Strait Islander	4%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	2%
Anglo-European	15%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	9%
South-East Asian	5%
North-East Asian	3%
Southern and Central Asian	3%
North American	0%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	2%
Sub-Saharan African	2%

Do you consider yourself to be neurodivergent?	Responses
Yes	14%
No	73%
Maybe	10%
I am unsure what neurodivergent means	3%

Agency position



Agency position

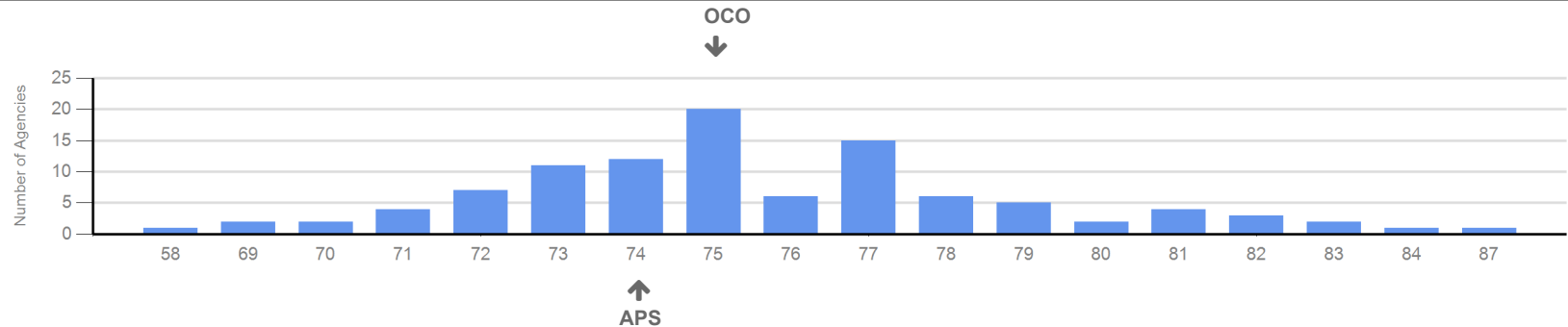
These graphs display the overall index score of each agency for the Employee Engagement, Leadership – Immediate Supervisor, Leadership – SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.

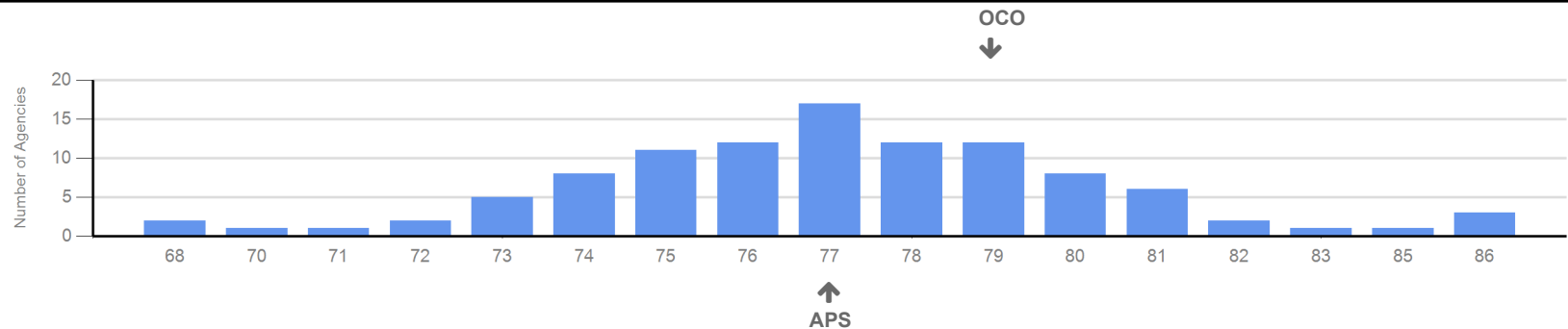
Employee Engagement Index

Ranking : 60th of 104



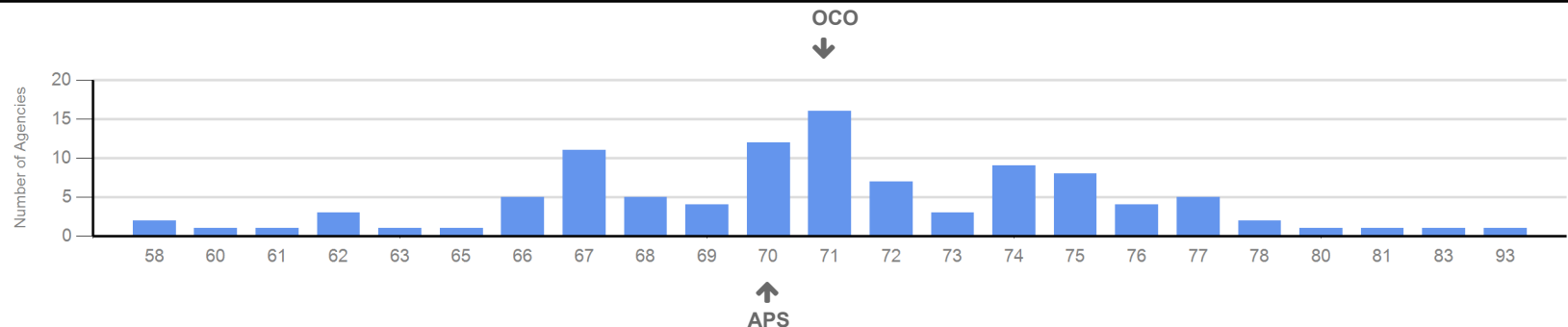
Leadership – Immediate Supervisor Index

Ranking : 26th of 104



Leadership – SES Manager Index

Ranking : 56th of 104



Agency position



Agency position

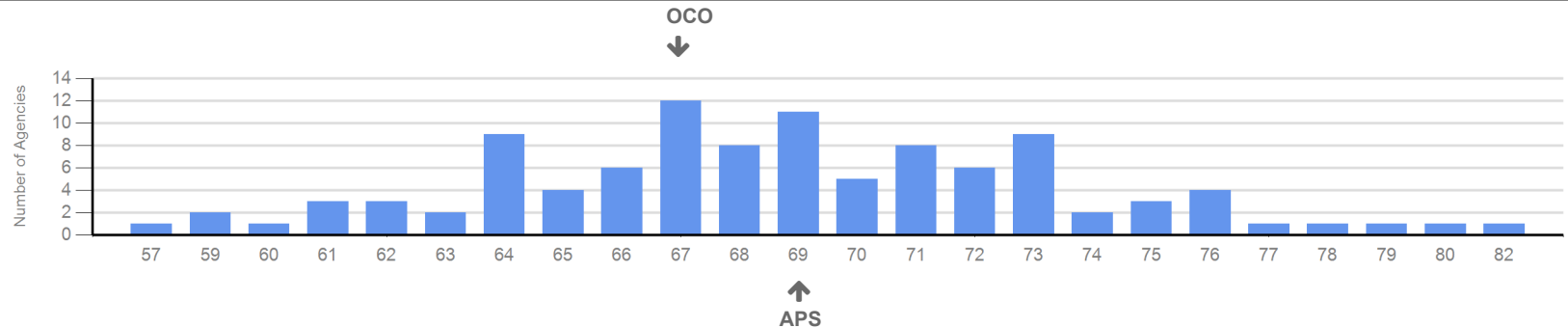
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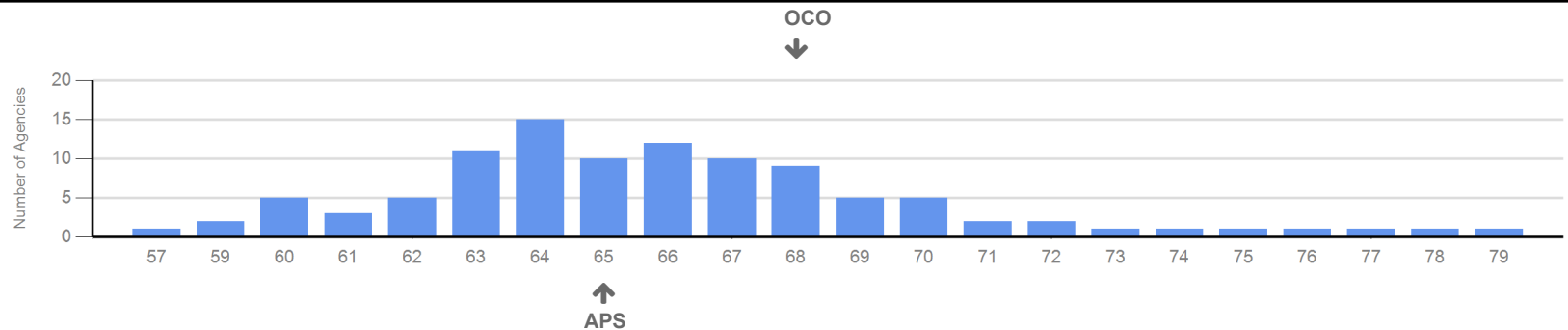
Communication Index

Ranking : 69th of 104



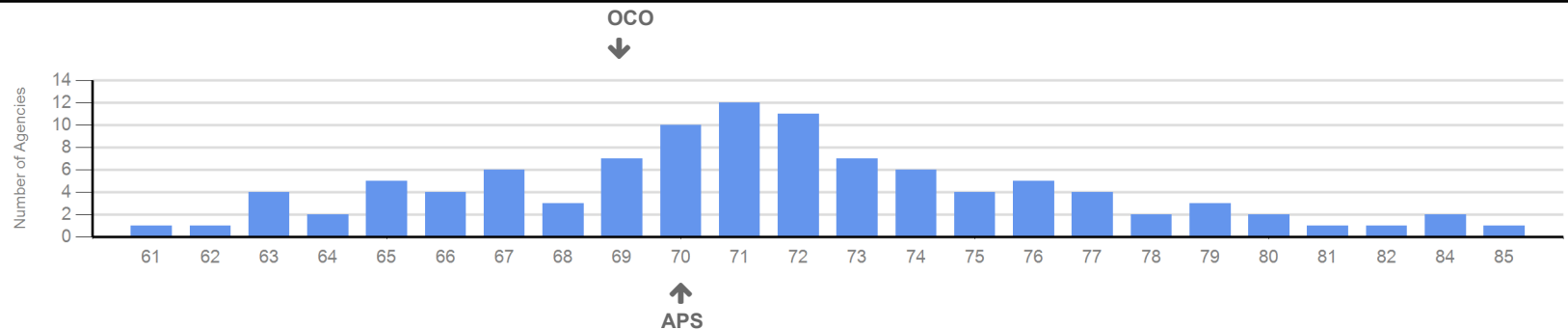
Enabling Innovation Index

Ranking : 30th of 104



Wellbeing Policies and Support Index

Ranking : 72nd of 104



Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%
Positive

Variance from 2023

Variance from APS overall

Variance from specialist agencies

Variance from medium sized agencies

.1	The culture in my agency supports people to act with integrity	83%	-	+7↑	+4	+6↑
.2	My agency inspires me to come up with new or better ways of doing things	59%	+5↑	+9↑	+6↑	+7↑
.3	I am supported to use my expertise to provide frank and fearless advice	73%	-	+8↑	+6↑	+8↑
.4	I am satisfied with the recognition I receive for doing a good job	69%	-2	0	-3	-1
.5	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	78%	+8↑	+3	-1	+1
.6	I feel I have the same opportunities as anyone else of my ability or experience	72%	+13↑	+4	+2	+1

OCO specific questions

	Response scale	% Positive	Variance from 2023
My supervisor helps me to see the connection between my job and my agency's purpose	84 11	84%	+6 ⬆
I am confident being a leader at my level	82 15	82%	-
My SES manager gives their time to identify and develop talented people	50 33 17	50%	+9 ⬆
My supervisor actively seeks feedback on their performance	59 26 15	59%	+2
Considering my work and life priorities, I have a good work-life balance in my current job	74 17 9	74%	-3
Please rate your level of agreement with the following statement: It is important to adhere to individual flexible working arrangements	89 10	89%	-
Please rate your level of agreement with the following statement: The training provided in my agency helps me to do my job better	45 36 18	45%	-
Please rate your level of agreement with the following statement: In my agency, all the EL2 Directors work as a team	37 39 23	37%	-
Please rate your level of agreement with the following statement: In my agency, all the EL2 Directors clearly articulate the direction and priorities of our agency	48 35 17	48%	-
Please rate your level of agreement with the following statement: In my agency, the EL staff are part of the executive leadership group	60 27 13	60%	-

Key



At least 5 percentage points greater than comparator




At least 5 percentage points less than comparator

Positive Neutral Negative




Time to take action



Celebrate

What things do we do well?


Think about how we can build on our strengths and learn from what we are good at.



Investigate further
with our teams

Are there any other opportunities coming out of the results that we want to explore further?

How could we investigate? Through looking at the data in more detail or through discussions with staff?



Opportunities

Areas we need to focus on and turn into action plans:

What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

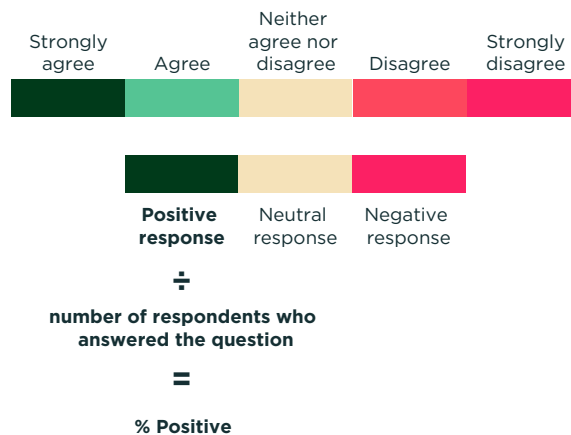
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

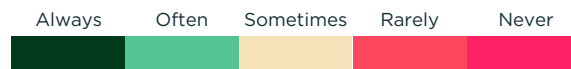
Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

<https://www.apsc.gov.au/aps-agencies-size-and-function>

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

