Organisation Chart

COMMONWEALTH OMBUDSMAN

Commonwealth Ombudsman
Iain Anderson

Strategic insights

Deputy Ombudsman
Penny McKay

First Assistant Ombudsman NSO
Sarah Bendall

Senior Assistant Ombudsman
Julia Galluccio

Policy and Assurance

- Law Enforcement & Integrity Oversight
- OPCAT & Detention Monitoring
- Policy

Senior Assistant Ombudsman
Justine Westerbeek

Investigations

- ACT & Commonwealth Investigations
- Industry Investigations
- Strategic Investigations 1
- Public Interest Disclosures

Senior Assistant Ombudsman
Belinda Meekin (A/g)
Substantive: Joanne Mulder

Complaints

- Complaints Assessment
- Early Resolution

Senior Assistant Ombudsman
David Fintan

Defence, Investigations, ACT & Legal

- Defence Force Ombudsman
- ACT Ombudsman
- Legal
- Strategic Investigations 2

Chief Operating Officer
Fran Jensen (A/g)
Substantive: Lisa Collett

Corporate

- Finance, Security, & Integrity
- ICT & Information Management
- Communication, Engagement & Education
- Business Intelligence, Improvement & Performance
- Human Resources

Senior Assistant Ombudsman NSO
Kate Anderson

National Student Ombudsman (NSO)

- NSO Complaint Handling
- NSO Complaint investigations
- NSO Strategic investigations and reporting
- NSO Conciliation and Restorative Engagement
- NSO Education and outreach

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